CAPTURING THE POPULATION—NOT A ONE STEP PROCESS

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Objectives

1.Recognize the TRICARE enrolled population unique barriers faced by transitional care managers assisting with discharge planning.

2. Identify at least three sources of hospital admission information.

3. Understand the value of having the computer work for you instead of you working for the computer.

TRICARE Enrollee Unique Barriers

KAHC is a primary health care clinic. If emergent or urgent care required, patients must seek care elsewhere.

Authorizations for surgical procedures are obtained by network specialists.

KAHC is dependent on the hospitals to call HNFS to report admissions.

It may be a day or two before HNFS is informed about the patient.

A Unity of Vision, A Diversity of Strengths
Working Together in Case Management
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Sources For Hospital Admission Information

SRMC iMED System

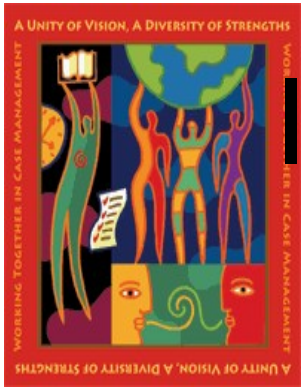
Faxes from JRMC & CJW

E-mail HNFS Inpatient Report

T-cons NMCP Army Liaison & KAHC CMHC

Admission Tracking Process

1. Take out inpatient report clip board.
2. Review AD Inpatient Report from previous day for discharges (utilize CCS for network and MTFs for military admissions).
3. Record discharges on report.
4. Collect new admission information from multiple sources.
5. Record on Daily Admission Worksheet.



Inpatient Worksheet

FIRST NAME	ADM DATE	UNIT	ADM TYPE	DISPO	DC DATE	DX 1	DX 2	PCM	HOSPITAL

Admission Tracking Process

6. Make copies of clinical updates for PCM's & CMHC.

7. Prepare AD Inpatient Daily Report in data base.

8. Review report & make adjustments as needed.

9. Send report to ADSM inpatient e-mail group.

10. Make copy of report for admission clip board.

Admission Tracking Process

11. Review non-AD discharges & new admissions (from multiple sources).

12. Enter non-AD discharges and admissions into inpatient data base.

13. Prepare Inpatient Hospital Report.

14. Review report and make adjustments as needed.

15. Send report to Inpatient Hospital e-mail group.

Admission Tracking Process

16. Make copy of report for clipboard.

17. Send clinical updates to PCM's, CMHC, and/or DCCS as needed.

18. Weekly, make 5 copies of Daily Admission Worksheet.

19. Place copies of worksheet & inpatient reports on clipboard.

20. Store clipboard in locked file drawer.

A UNITY OF VISION, A DIVERSITY OF STRENGTHS
WORKING TOGETHER IN CASE MANAGEMENT

Main Screen

HEALING WARRIORS

Microsoft Access - [Main Switchboard]
File Edit View Insert Format Records Tools Window Help
Type a question for help
Patient Stay Database
Kenner Army Health Clinic
Command Activation Menu
Reports Menu
Edit or Enter Data Menu
Close Database
Designed by the U.S. Army Logistics Management College
May 2006
Form View
FLTR
NUM
Start
Inbox - Microsoft Outlook
Project Results Briefing
CM Template
Capturing the population
Main Switchboard
2:24 PM

Data Input Screen

Microsoft Access - [Patient Arrival Data Input : Form]

File Edit View Insert Format Records Tools Window Help

Type a question for help

Patient Arrival Data Input

Kenner Army Health Clinic

Social Security Number	Last Name	First Name	Family Member Prefix	Admittance Date	Visit Number
			20	6/8/2007	1

Unit	Admittance Type	Disposition	Discharge Date	Charges
				$0.00

Diagnosis 1	Diagnosis 2	Primay Care Manager	Hospital Name

Other Explanation

Record: 1 of 1

Form View NUM

Start | Inbox - Microsoft ... | Project Results Bri... | CM Template | Capturing the pop... | Edit or Enter Dat... | Patient Arrival Dat... | 2:27 PM

Sample Report

Patients Not Discharged by Hospital

Kenner Army Health Clinic

Hospital Chippenham

Soc Security #	Admit Date	Visit #	Last Name	First Name	Unit	Diagnosis 1	Diagnosis 2	Diagnosis 3	Hospital	Admit Type	LOS
227-65-9972	2 /15/2005	1	Davis	Mike	D CO	SM			Chippenham	Medical	450

Soc Security #	Admit Date	Visit #	Last Name	First Name	Unit	Diagnosis 1	Diagnosis 2	Diagnosis 3	Hospital	Admit Type	LOS
245-19-5220	2 /27/2006	1	Burhams	William	D Co	Eating D/O	SI		Chippenham Medical Center	Other	73

Total Patients 1

Hospital JRMC

Soc Security #	Admit Date	Visit #	Last Name	First Name	Unit	Diagnosis 1	Diagnosis 2	Diagnosis 3	Hospital	Admit Type	LOS
162-52-1091	10/11/2005	1	Hodges	Regina	A CO	SI SM			JRMC	Psychiatric Partial	212

Total Patients 1

Hospital MGVA

Soc Security #	Admit Date	Visit #	Last Name	First Name	Unit	Diagnosis 1	Diagnosis 2	Diagnosis 3	Hospital	Admit Type	LOS
227-54-6680	10/4 /2005	1	Hearvey	Walter	I CO	Eating D/O			MGVA	Rehabilitation	219

Other Reports

- ADSM Inpatient Report
- Maternity (New Patient Support Program) Report
- ADSM Psychiatric Report

Summary

Data bases are better than a stubby pencil in a time where we are asked to do more with less……..

This data base, although not 100% accurate, definitely helps us to better capture our enrollees scattered from here to yonder!

Questions????

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